

# Human risk as a compliance driver

Human behaviour is increasingly a decisive factor in Africa's evolving compliance landscape. As regulators, customers, and partners raise expectations, organisations must evidence staff awareness, policy acknowledgement, and responsible data handling, not just "having a policy."

## What's driving requirements

Regional frameworks increasingly emphasise documented accountability and audit-ready controls:

- **South Africa (POPIA):** appropriate measures supported by staff awareness and accountable data handling
- **Nigeria (NDPA 2023):** strengthened accountability and documented privacy controls
- **Kenya (Data Protection Act 2019):** documented controls and compliance expectations under the ODPC
- **Botswana (Data Protection Act 2024):** governance and "by design" expectations for personal data handling
- **Malabo Convention (AU):** regional push toward harmonised cyber security and data protection controls



### Where organisations struggle

- Limited IT time to manage ongoing training, policy sign-off, and reporting alongside day-to-day operations
- Outdated annual training that doesn't stand up to audits or customer reviews
- Policy acceptance scattered across inboxes and folders, making proof hard to produce on demand
- Evidence spread across tools, creating manual work and slowing audits and assurance requests

## How We Support Your Compliance Evidence



### Ongoing training + phishing

Automated programmes with measurable participation and improvement



### Centralised policy management

Distribute policies and capture eSign acknowledgement in one place



### Human Risk Score + reporting

Exportable, board-ready outputs for auditors and evidence logs for auditors and stakeholders



### Quick cloud deployment

Microsoft 365 or Google Workspace sync, no installs

### Begin your human-risk review

A short assessment to benchmark your evidence posture and define next steps.

Schedule Your Risk Review